

April 23, 2018

To Whom it May Concern,

I am writing regarding the dispute between Northwest Broadcasting and Charter Communications,

Specifically, I would like to comment on the disruption of NBC service that has been ongoing in Jackson, WY since January. Charter's refusal to broadcast KPVI, the regional NBC affiliate has resulted in real erosion of the necessary quality of service in my region. Not only did it result in the inability of local residents to view the Super Bowl AND the Winter Olympics, it obviously makes impossible the ability to see any NBC content without seeking other venues on laptops, etc.

Though both sides of this dispute are pointing the finger at the other, it's my view that Charter Communications is responsible because they are the provider of service for the consumer. Therefore, they are responsible for providing this service. If they cannot, then they must compensate their subscribers for the service they failed to provide.

It is obvious to me that Charter has chosen to shut out Northwest Broadcasting to make an example of them to other content providers to beware "playing hardball" with Charter. This is beside the point to the consumer, whom Charter is contractually obligated to provide this service to. If they cannot provide this service, after marketing said service to the consumer, they must compensate us for the loss.

James Peck
Jackson, Wyoming
Charter Subscriber